

Terms and Conditions

KBD Furniture including doors, drawer fronts, cabinets, hinges, drawer boxes and runners are covered by a 10-year guarantee against failure.

The guarantee period runs from the date of delivery to your property. We will rectify defects that are attributable to material and/or manufacturing faults, provided they are reported immediately and within the guarantee period

The following are excluded from the guarantee:

Normal wear and tear resulting from use for the purpose intended.

Damage caused by incorrect fitting, care or use, in particular excessive water/damp.

Damage caused by the application of any substance not recommended in the KBD Care & Maintenance Guide.

Any items which have been modified post-delivery (such as panels cut on site, additional sanding or paint work).

Variations in the colour which normally occurs over a period of time.

Appliances, worktops, lighting, sinks, taps and hardware come with the manufacturer's own warranties. The terms of these warranties will be specified in the manufacturer's own literature. Please head to their website for more information and to register your warranty/extended warranties.

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Should you require a replacement door or drawer front and the original door style has been discontinued, we will replace the item with a product as similar as possible to the original, in style/quality. Fitting/labour costs are not covered.

Delivery of replacement parts or repair does not extend the original guarantee period and does not result in a new guarantee.

The guarantee is held by the purchaser and is not transferable.

Timber products are subject to some movement with changes in moisture in the environment. This movement may be expressed in the form of a hairline crack (whisper line) in the paint surface along the joint. This is a characteristic of painted timber products and does not represent a fault. Claims for whisper lines post installation will not be accepted.

This guide has been designed to support the proper care and maintenance of your furniture.

If you have any queries, please contact your designer, email us on sales@kduk.com or call our office on 01702 522263.